



Introducing the Enhanced *Provider News*

Your source for important updates from Healthy Blue

Medicaid Managed Care



Healthy Blue



We've listened to your feedback and are streamlining the way we deliver news and announcements. *Provider News* will be your central source for important notifications about policy updates, prior authorization changes, new product and program offerings, and more.

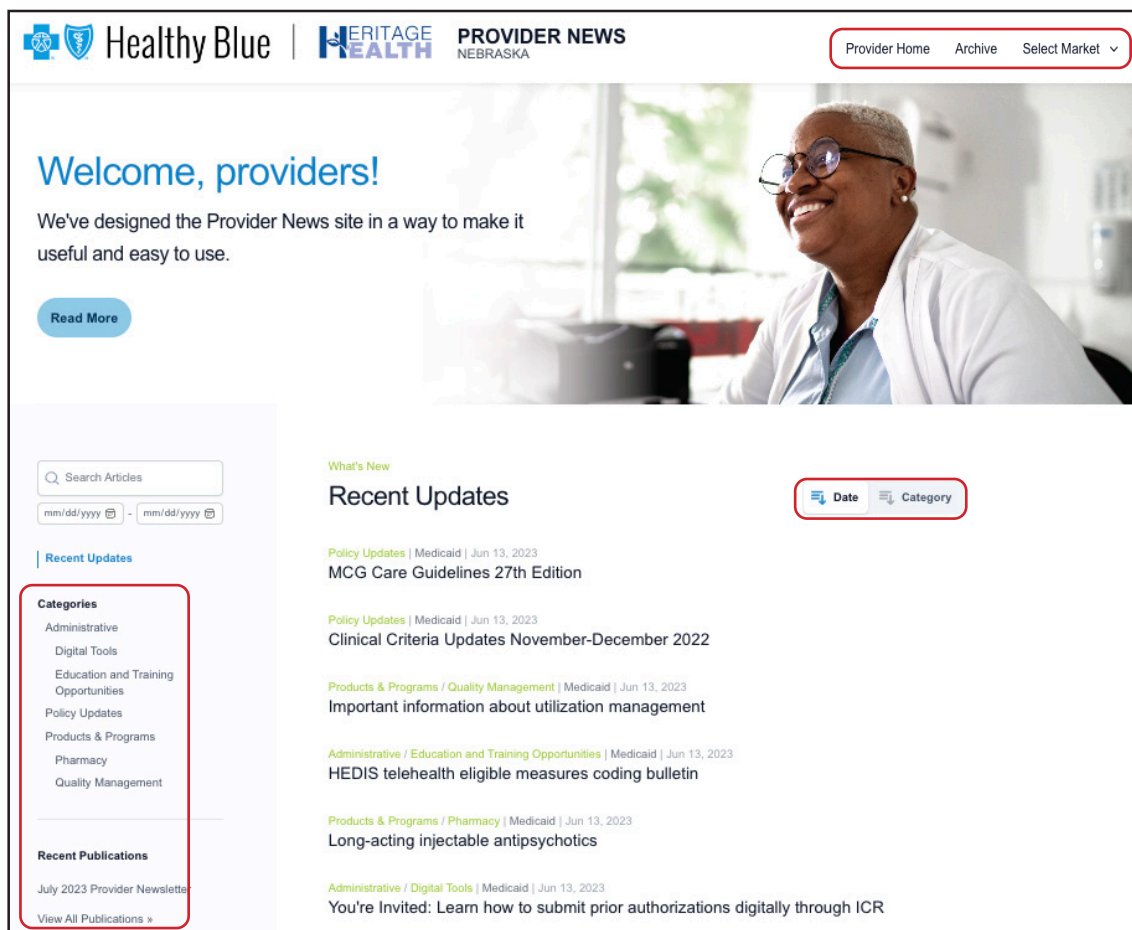
Provider News features:

- One location to access news related to all lines of business in your market.
- Fully digital newsletter format allowing you to quickly navigate to the articles most relevant to you.
- Streamlined and redesigned email messages featuring critical or time-sensitive news.
- Important updates featured at the top of the website.
- Enhanced website search capabilities to locate information by category, line of business, or date.
- Advanced digital sharing features to make it easier to share updates, including:
 - Instantly share information via email
 - Printer-friendly mode with quick response (QR) codes for easy reference back to the website
- Quick access at the top:
 - *Provider Home* where you will continue to find forms, policies, and resources on the provider website
 - Access the *Archive* of previously posted *Provider News* articles.

Provider News sneak peek

Curious to see more? Below is a first look of some of the key features of *Provider News*.

Front page features:



Article features:

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Recent Updates

Categories

- Administrative
- Digital Tools
- Education and Training
- Opportunities
- Policy Updates
- Products & Programs
- Pharmacy
- Quality Management

Recent Publications

- July 2023 Provider Newsletter

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Digital Tools | Medicaid | Jun 13, 2023

You're Invited: Learn how to submit prior authorizations digitally through ICR

Each month, we offer live, instructor-led webcasts demonstrating the navigation and features of Interactive Care Reviewer (ICR), our digital authorization application.

If your organization is using fax or phone to request and check the status of authorizations, we encourage you to make the switch to ICR and experience how using this digital application can help you manage and improve your authorization process.

The ICR prior authorization application makes it easy to submit, review, and check authorization status — all in one place.

Learn how by joining our July 2023 ICR webcast.

- Wednesday, July 26, 2023 - 11:00 a.m. CT**

[Register now](#)

Learn how to:

- Create an authorization request.
- Inquire on a previously submitted authorization.
- Update a case.
- Copy a case.
- View letters associated with a case.
- Request and check the status of an authorization appeal.

If attending a live event is not convenient, you can visit the [ICR learning site](#) to view a previously recorded webcast and to view and download job aids.

NEHB-CD-27228-23-CPN27101

PUBLICATIONS: [July 2023 Provider Newsletter](#)

Publication features:

-

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Recent Publications

July 2023 Provider Newsletter

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July 2023 Provider Newsletter

Administrative

[Digital Tools](#) | Medicaid | Jun 13, 2023
You're Invited: Learn how to submit prior authorizations digitally through ICR

[Education and Training Opportunities](#) | Medicaid | Jun 13, 2023
HEDIS telehealth eligible measures coding bulletin

Policy Updates

[Policy Updates](#) | Medicaid | Jun 13, 2023
MCG Care Guidelines 27th Edition

[Policy Updates](#) | Medicaid | Jun 13, 2023
Clinical Criteria Updates November-December 2022

Products & Programs

[Pharmacy](#) | Medicaid | Jun 13, 2023
Long-acting injectable antipsychotics

[Quality Management](#) | Medicaid | Jun 13, 2023
Important information about utilization management

Healthy Blue is the trade name of Community Care Health Plan of Nebraska, Inc., an independent licensee of the Blue Cross Blue Shield Association.